



USER SURVEYS 2015

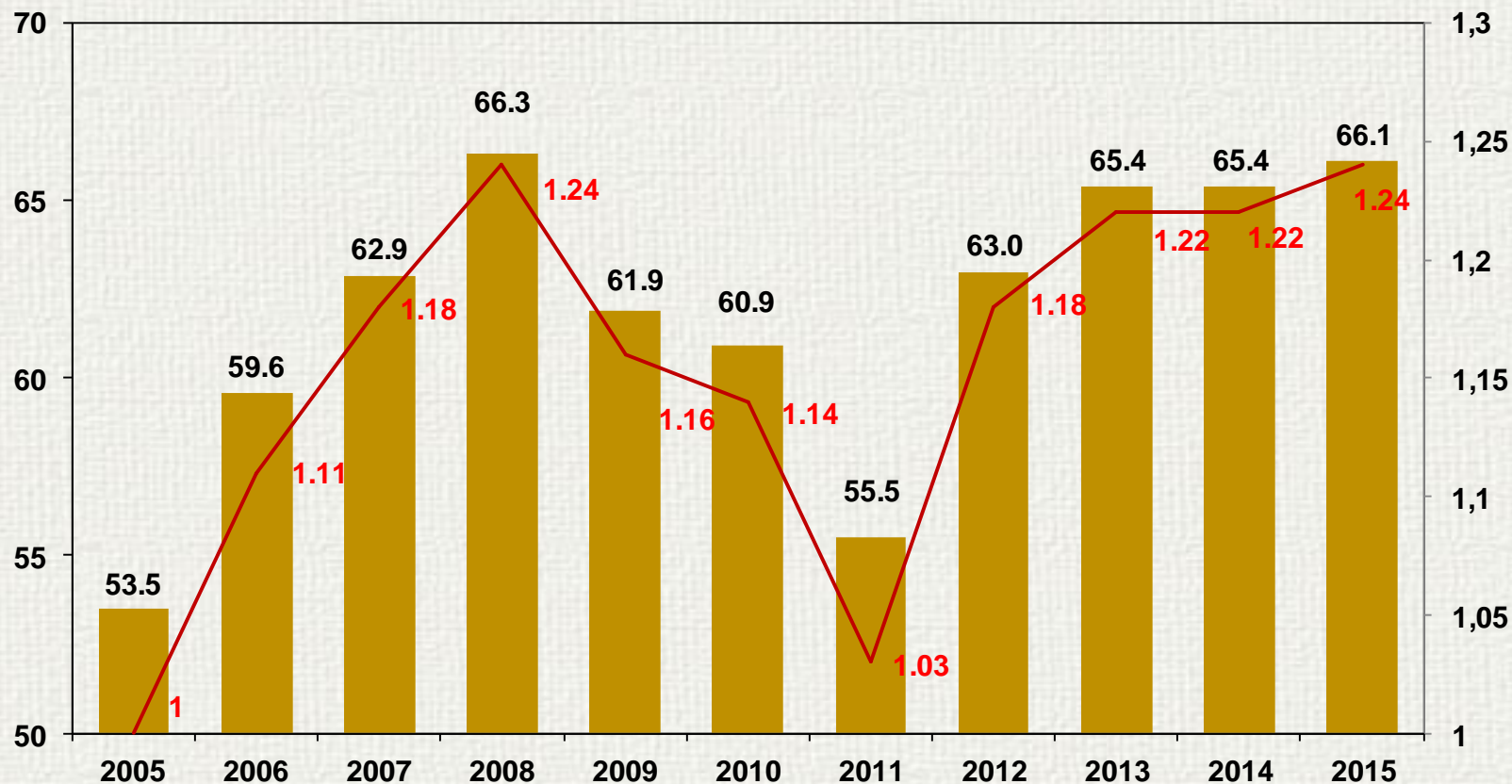
General population survey (1002 respondents)

Using the electronic statistical data preparation and transmission system *e. Statistika* together with consumer survey

Using free on-line tool www.apklausa.lt:

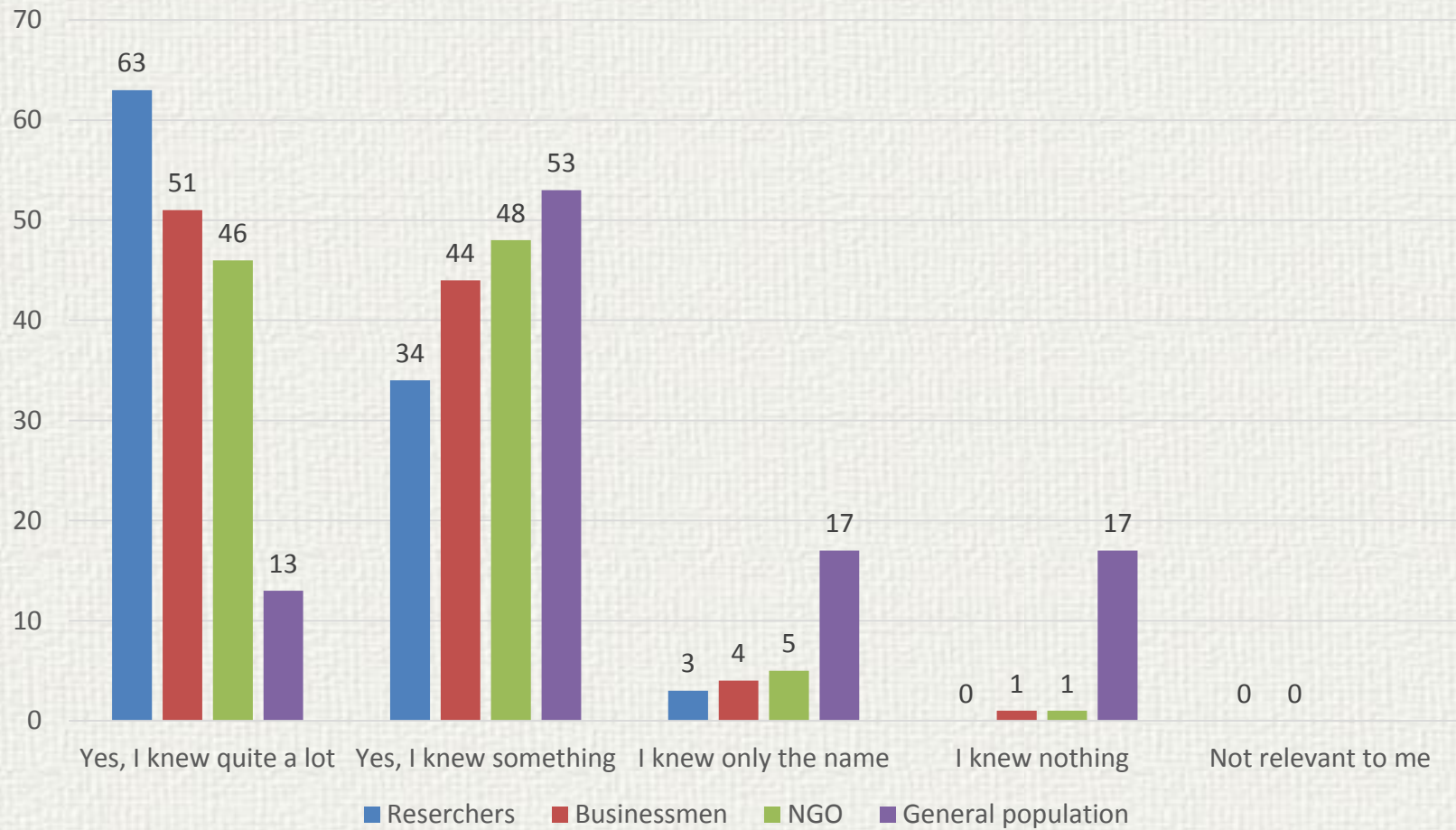
- **Researchers – 3 times (65 responses)**
- **Business – 3 times (359 responses)**
- **NGO – 1 time (65 responses)**

General satisfaction level and index



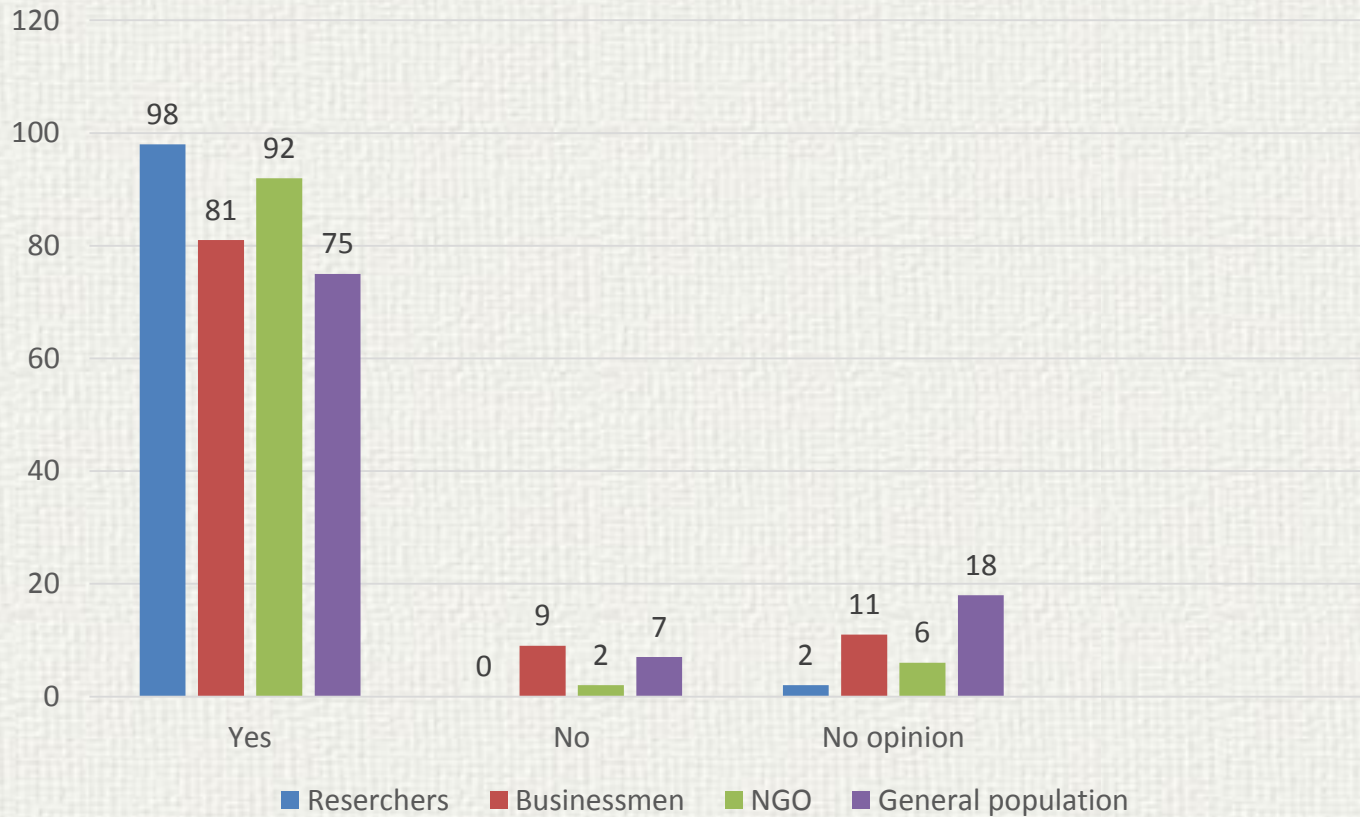


VISIBILITY



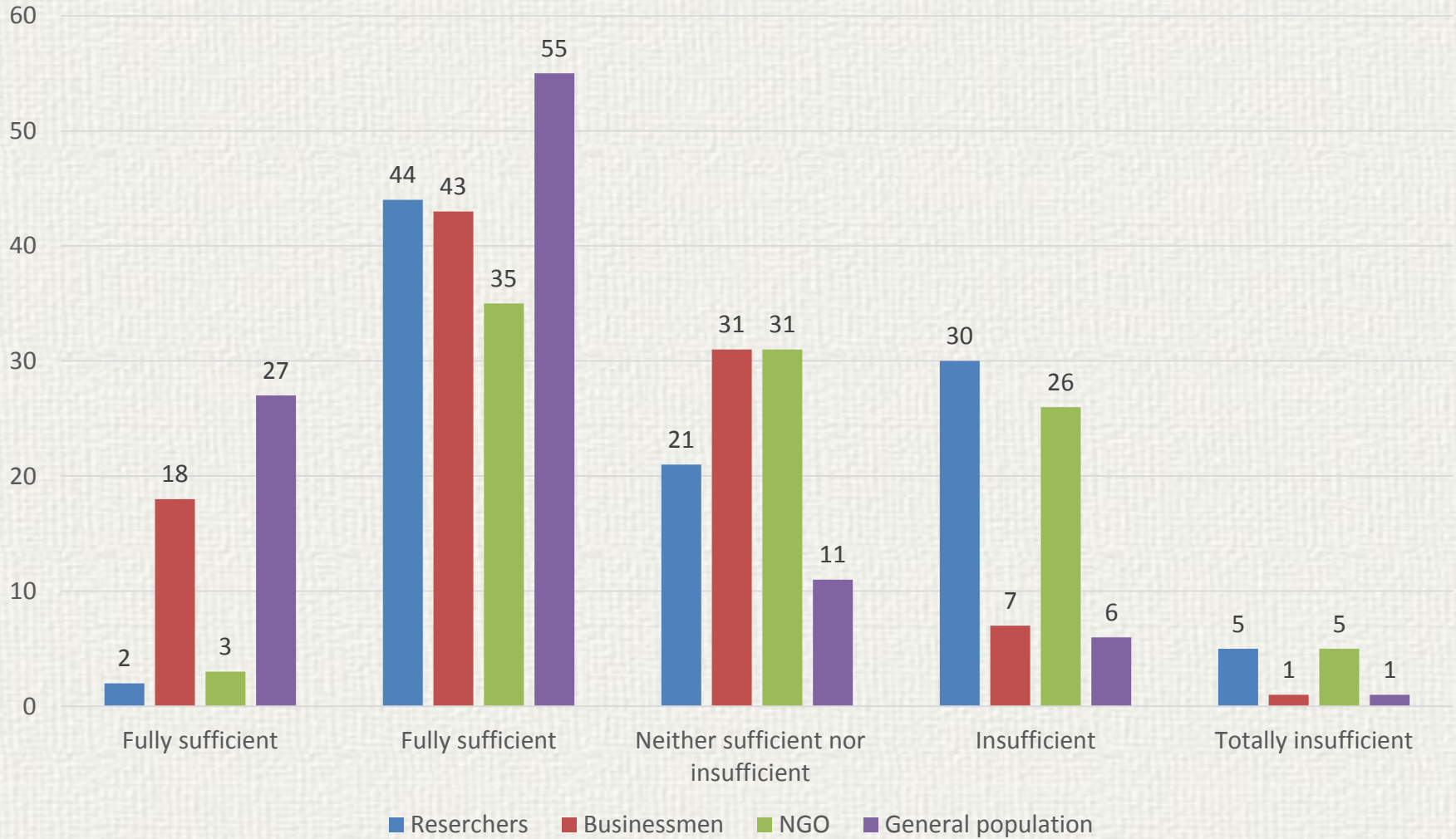


NECESSITY



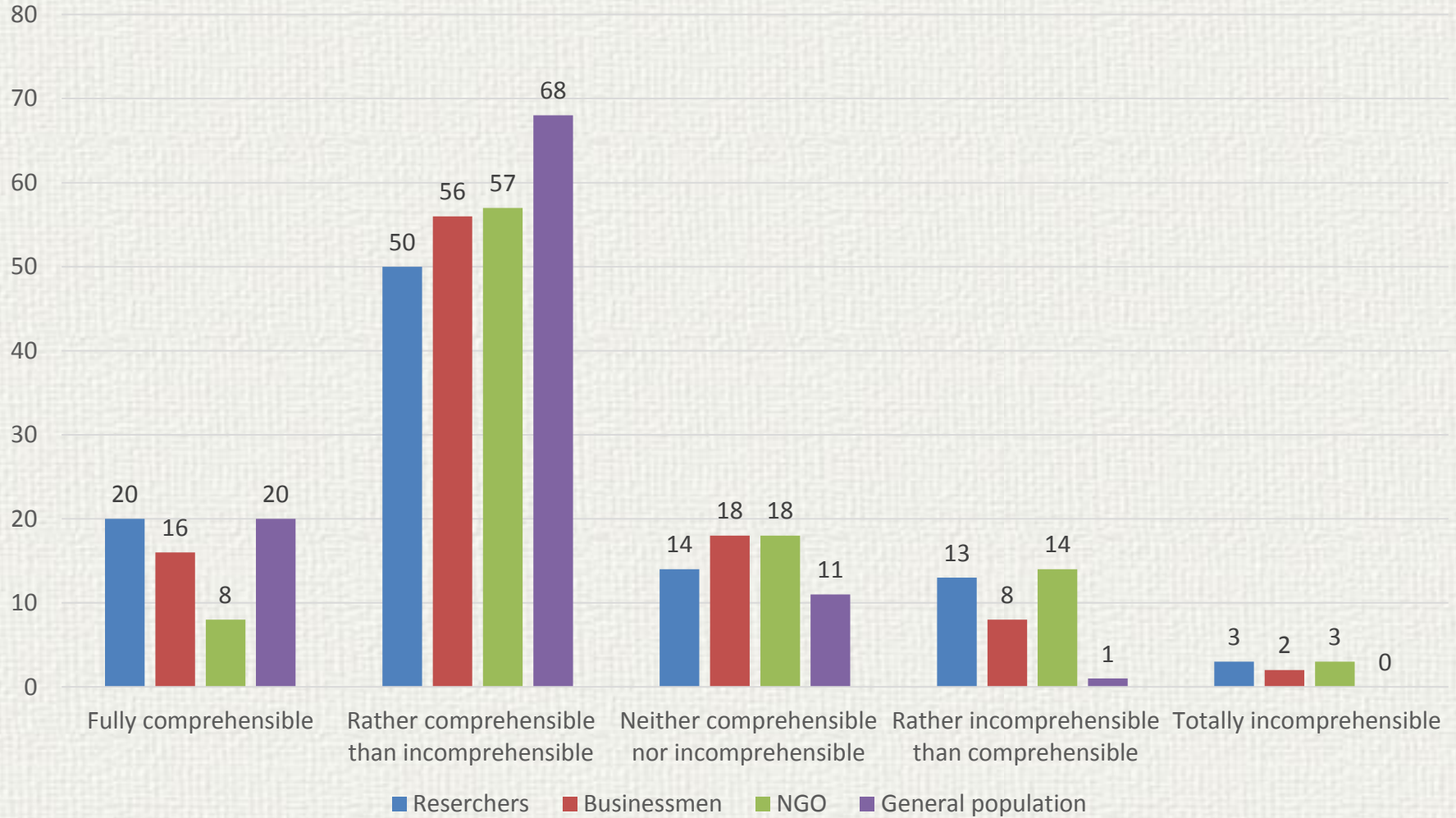


SUFFICIENCY



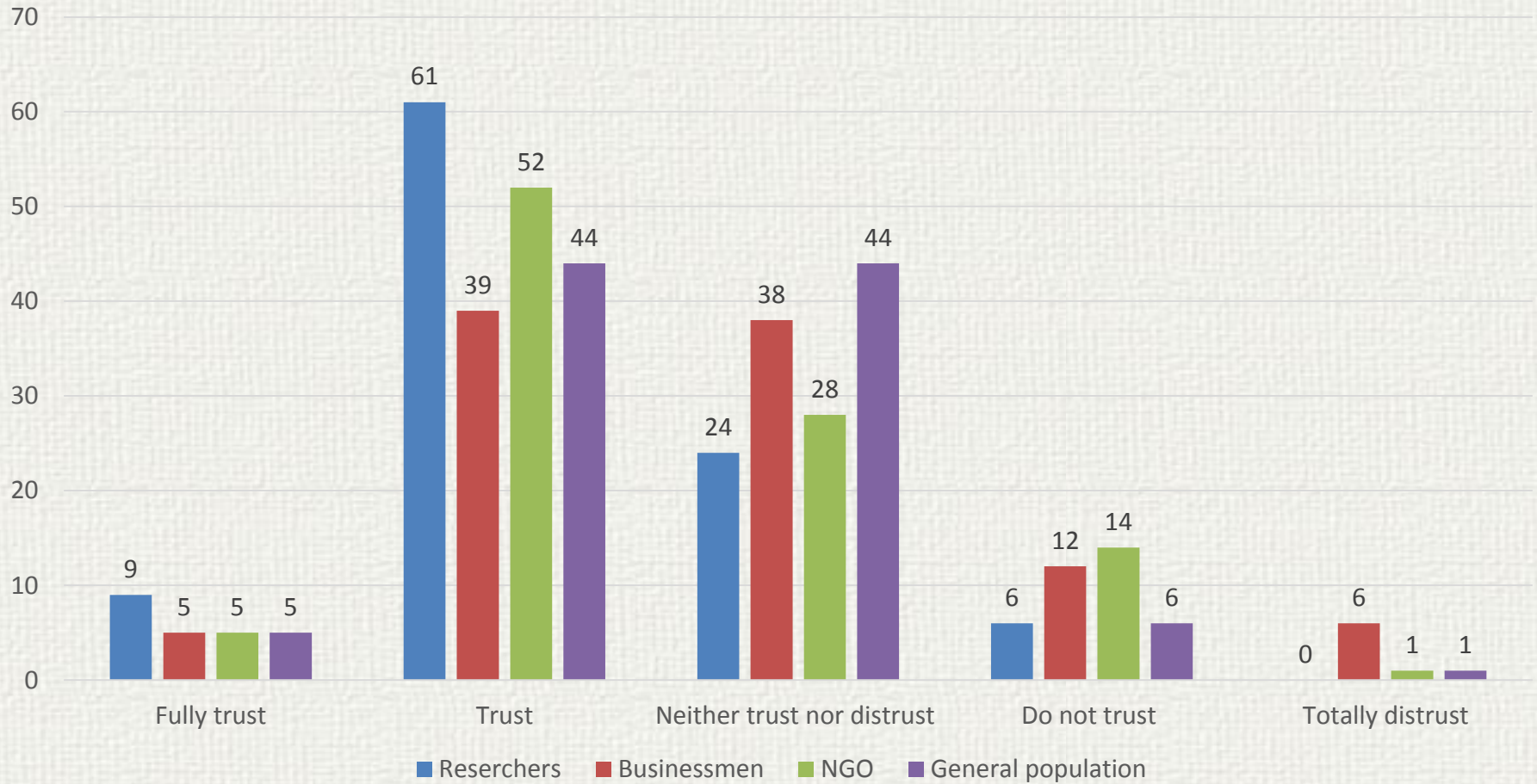


COMPREHENSIBILITY





Confidence





Main findings

- **Top themes – social and demographic statistics, prices;**
- **Search options – OSP, google, Eurostat and social networks;**
- **Missing – regional indicators by various sections, open data, comparable indicators of Lithuania and other countries;**
- **Services – the best evaluation is given to the website, OSP and culture of service; however, these services receive the most negative points as well;**
- **Least known – Eurostat data support, Library-bookshop;**
- **Social media becomes not alternative but dominant tool for the users of statistics.**